

Job Title:	FIELD TECHNICIAN	Job Category:	FIELD INSTALLATIONS
Department/Group:	FIELD DEPARTMENT		
Location:	113 MAIN ROAD, PAARL	Travel Required:	YES
Level/Salary Range:	MARKET RELATED	Position Type:	PERMANENT
HR Contact:	SUSAN VAN DER MERWE	Date Posted:	27/11/2019
QUALIFICATION REQUIRED:	MATRIC	Posting Expires:	11/12/2019

Applications Accepted By:

EMAIL: SUSAN VAN DER MERWE

Att: hr

jobs@snowball.co.za

Job Description

ROLE AND RESPONSIBILITIES:

- **INSTALLATION AND UPGRADES OF STANDARD AND COMPLEX WIRELESS CONNECTIONS**
- **CONFIGURATION OF WIRELESS EQUIPMENT AND ACCESS POINTS**
- **TROUBLESHOOT WIRELESS INSTALLATIONS, WIRELESS ACCESS POINTS AND CLIENT ISSUES**
- **FOLLOW UP ON WORK DONE**
- **PREP INSTALLATION KITS AT THE OFFICE**
- **ASSIST WITH NETWORK MAINTENANCE AND HIGH SITE UPGRADES**
- **ENSURE OPTIMAL CLIENT CONNECTION (SECTOR, SIGNAL AND SPEED)**
- **AD HOC DUTIES**

- **PREFERRED SKILLS**

- Minimum Grade 12
- Mikrotik and Ubiquiti experience - 2 years
- Wireless Technician experience - 2 years
- Medically fit & able to work at heights
- Presentable and friendly composure towards clients
- Hand skills and working knowledge of hand tools
- Attention to detail and the ability to identify discrepancies
- Ability to read, speak and write in Afrikaans and English
- Good interpersonal skills and comfortable dealing with clients
- Punctuality
- Ability to work alone or as part of a team
- Great sense of ownership and accountability
- Must be a fast learner and inquisitive

- Ability to be proactive and solve problems with minimal assistance
- A valid driver's license and own transport is required

ADDITIONAL NOTES

Friendly and willing to learn. Hard working and determined.